

Safety plan

- In accordance with the Public Health Office (PHO) order announced on September 7, 2021, as of September 13th proof of vaccination will be required to access indoor events and activities at the Vancouver Civic Theatres. Proof of a negative COVID-19 is not applicable.
- At the point of purchase (or when reserving an assigned seat in the case of a free event), the patron will be notified of this condition of purchase/reservation.
- Patrons will be told that a BC Vaccine Card (and government issued proof of ID for 18 years and up) will be required for entry to the venue along with their purchased/reserved ticket. Paper Vaccine card acceptable until Sept. 26. 2021.
- Patrons are encouraged to arrive early to avoid lineups close to show time.
- BC Vaccine Card and ID checks will be carried out by VCT staff and/or third party service providers before the patron arrives at the ticket taking entrance to the venue. Please note, other security measures may also be in place i.e. bag checks.
- Per the pre-existing PHO orders, mask-wearing is mandatory once inside the venue.
- Both the venue and auditorium doors will be opened at the same time to avoid congregation in the lobby and patrons will be directed to their assigned seat in the auditorium by VCT staff who are also required to wear masks.
- Patrons may leave their seat to use washroom facilities or purchase refreshments at various concession counters in the lobby but may not linger or congregate in the lobby and must return to their seat.
- Once in their seat, the patron may remove their mask to eat or drink.
- VCT staff will direct patrons to the exits immediately after the presentation has ended.
- Patrons must return to the point of sale (in person or on line) for a refund. Please note, each event or activity may have a different refund policy.